



Malbank School & Sixth Form College

Rejoice in being the best that we can be.

11/11/2025

Dear Parents and Carers,

We hope this message finds you well.

As we settle into the term, we wanted to share some updates from the SENCo and Learning Support Assistant (LSA) team and to thank you for your continued support and partnership.

We are pleased to let you know that several new LSAs have recently been appointed to strengthen the support available across our team: they will very shortly be working closely with students and staff, and we are delighted to have them with us.

We would also like to thank everyone who completed the recent parent survey. Your comments and suggestions are read carefully and genuinely valued. They play an important role in shaping our practice, and we want to reassure you that we are already taking steps based on the feedback shared. As always, the SENCo dedicated email address remains available should you wish to get in touch directly at any time.

To help improve communication, as mentioned in some of the comments on the survey, and in our quest to ensure that every family feels informed and connected, LSAs will now be contacting all **EHCP parents and carers** at least once a fortnight with brief updates on progress. These emails will be personalised to your child and designed to provide regular insights into how they are getting on—so please do keep an eye out for them.

We are equally grateful for the thoughtful feedback many of you offered during the Year 7 Engagement Evening. We are currently reviewing your comments this week and will be in contact with families shortly to follow up where needed.

Please remember that all parents and carers—whether your child is on SEN Support or has an EHCP—are welcome to contact staff directly whenever you feel a conversation would help. Open communication is at the heart of effective support, and we want to ensure you always feel able to reach out. Please use the senco@malbank.cheshire.sch.uk email address.

Looking ahead, we are exploring the idea of hosting a relaxed 'coffee morning' after Christmas, giving families the chance to meet the SEN team, ask questions, and connect with other parents. We will share more details nearer the time.

Finally, we would like to highlight that there are a number of external services available for families who may find additional support helpful. A link to Cheshire East Family Hub support is included here: [Family Hubs](#)

Thank you again for your continued trust, feedback, and partnership. Together, we can continue to build a supportive, inclusive environment where every child can thrive.

Many thanks,

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