



Natalie Cassata, 1997

What Career are you in, and what sort of things does this entail?

Senior Manager Business Operations at a Tech company.

Managing the team responsible for fault resolution for EMEA customers who purchase the companies tech products and services.

Day to Day management of a large 24x7 team.

Strategy and planning.

Staff development and engagement.

Project management.

What inspired you to go into your chosen career?

From school age a passion for technology and development of technology. Wanting to work with and help other people/fix things.

What advice would you give to anyone interested in working in your career area?

. It can be a very male dominated environment, but put yourself out there and try and keep on top of a fast paced, constantly changing environment. Knowledge on the subject goes a long way.

What do you know now, that you wish you'd known when you were leaving Malbank?

That you don't necessarily need to know right now what job you want to do and that's ok, you'll find your way to the best job for you.

If you would like to get in touch with Matt to find out more about careers like this, please contact Mr Batty in the Sixth Form Office, or via Teams